

# 46th

# Annual Report 2017

**wecu**   
Woolworths Employees' Credit Union  
good value, good sense banking

Woolworths   
*Australia's fresh food people*

**WOW**  
club

Cellarmasters  
PASSIONATE ABOUT WINE

 Dan Murphy's

  
ALH Group

**BIGW**

  
...too easy

  
Woolworths 

**LANGTON** 

  
Pinnacle Drinks

# List of our Products and Services



## **Membership**

Exclusively for employees of the Woolworths group and their families - once a member always a member

## **Loans**

Personal, Car and Home

## **VISA Credit Card**

Uncomplicated - low interest rate and up to 55 days interest free

## **Term Deposit Accounts**

From 3 months to 2 years

## **Specific Savings Accounts**

Goal account, Christmas Club account, Youth and Deeming accounts, Mortgage offset accounts, and Cash Management account

## **Easy Access to Savings**

Visa Debit Card, rediCard, Cheque book, Internet Banking and ATM's (NAB, rediATM and BOQ)

## **Electronic Banking**

BPAY, Telephone, Internet, Bank@Post, Electronic Statements and Mobile Phone Banking (including the WECU app, Apple Pay, Android Pay and Samsung Pay)

## **NetPlus Account**

Convenient at-call access to your savings through Internet Banking and ATM's

## **Payroll Deposit Service**

Have your pay, or part of your pay, deposited directly into your account to make paying bills easier through our direct debit system

## **Insurance**

Health, Car, Home and Contents, Boat, Caravan, Travel, Landlords and Loan Repayment

## **Financial Planning**

High quality, personalised financial advisory service - first interview free

## **Travel**

Loans, Foreign Currency, VISA Credit card, VISA Debit card, Insurance, Traveller's cheques and Access Prepaid Mastercard

## **Sureplan**

Pre-paid Funeral Service

## **Car Search**

Free car buying service



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# VISION AND MISSION

## VISION STATEMENT

To be the preferred provider of financial services for the employees of the Woolworths group and their immediate families.

## MISSION STATEMENT

Supporting the Woolworths community with a comprehensive everyday banking offering and a seamless secured and flexible experience.

## ORGANISATIONAL VALUES

- Trust
- Moral Integrity
- Excellent Service
- Consistent, accurate and responsive
- Ethical, friendly and considerate
- Financially strong, safe and secure
- Sound management
- Competent leadership and governance

## CUSTOMER VALUE PROPOSITION

- Help customers to prosper and grow.
- Help customers to secure their financial future.
- Help customers to better understand the products and services that are valuable to them.
- Help customers to be confident that WECU can help them.
- Delivers customers ease (convenience); relationship management (the “mutual difference”); and price benefit (competitive).
- Demonstrates that WECU understands customers both as individuals and as Woolworth’s employees.
- Offers the benefit of a cooperative model - i.e. a tangible mutual benefit.

Notice is hereby given that the 46th Annual General Meeting of Woolworths Employees' Credit Union Limited (ABN : 67 087 651 803, AFSL & Australian Credit Licence No.240720) will be held at 5.00 pm AEST on Wednesday 1 November 2017 in the Woolworths State Office, 522-550 Wellington Road, Mulgrave, Victoria with links to Norwest NSW and South Australia.

## AGENDA

1. Welcome and opening by the Chair of the Board.
2. Apologies.
3. Table the Minutes of the 45th Annual General Meeting held on 2 November 2016.
4. Receive the Credit Union's Annual Report containing the Chairman's Report, Directors' Report, Directors' Declaration, Auditor's Independence Declaration, Independent Auditor's Report and Financial Statements for the financial year ended 30 June 2017.
5. Appointment of Directors.
6. To consider other business items.

By order of the Board



Steve Sampson  
Company Secretary

27<sup>th</sup> September 2017

## Woolworths Employees' Credit Union

<b>Chairman</b>	A.E. Parle
<b>Deputy Chairman</b>	C.J. Milburn
<b>Directors</b>	W.J. Dumont, C.M. Elliott, K.F. Figueiredo, C. Katsikogianis, R.A. Perry, P.D. Ryan, A.M. Wilson

<b>Management and Administration</b>	Steve Sampson <i>General Manager</i>
	Bill McLardie <i>Deputy General Manager</i>
	Sanjay Unadkat <i>Finance Manager</i>
	Josephine McCabe <i>Administration Manager</i>
	Stephen Cook <i>Business Development Manager</i>
	Klaus Dithmer <i>Compliance Officer and Chief Risk Officer</i>

### Branch Staff

**VICTORIA** Bruce Bello, Tracey Cherubin, David Coutts, Geoff Duncan, Lynette Emerson, Lyndall Heap, Wendy Huang, Lyn Leighton, Michelle Noonan, Mary-Jaine Saylon, Amy Simcox, Pam Sleeman, Vicki Tellatin,

**NEW SOUTH WALES** Rosalind Carr, Brendan Flynn, Allison Micallef, Diane Micallef, Donna Myers

**QUEENSLAND** Sue McIntyre

<b>Auditors</b>	Grant Thornton Audit Pty Ltd (External) Aspire Accounting Holdings Pty Ltd (Internal)
<b>Solicitors</b>	Daniels Bengtsson Pty Ltd
<b>Banker</b>	CUSCAL National Australia Bank
<b>Affiliation</b>	CUSCAL
<b>Registered Office</b>	522-550 Wellington Road, Mulgrave, Victoria 3170
<b>Postal Address</b>	Private Bag 10, Mulgrave North, Victoria 3170
<b>Office Hours</b>	Monday to Friday 8.30 am - 4.30 pm
<b>Member Insurance</b>	QBE Bond & Package Insurance QBE Insurance (Australia) Limited QBE Travel Insurance (Australia) Limited Australian Unity Health Limited QBE Mortgage Guarantee Insurance
<b>Financial Planning</b>	Bridges Financial Services Pty Ltd



## HELLO MEMBERS

**F**or almost 50 years WECU has been assisting Woolworths Team Members and their families with their Financial Products, helping to educate Members with the benefits associated with these Products and Services and presenting a strong Value Proposition by being competitive in its pricing and efficient in its operations.

For the year ended 30 June 2017 our Total Assets position grew by 12.00%; with Profit levels achieving 120% against Budget. Sound financial performance is an important outcome in enabling WECU to continue to offer competitively priced, relevant products and services to our members. But these outcomes are only achieved through the continued support of our loyal members.

Over the last twelve months we have presented the following new products and services to our members:-

- Enhancements to On Line Lending Software has improved Members accessibility and loan processing efficiency.
- Our IOOF/Bridges Financial Planning Seminars have assisted over 40 Team members with their wealth management aspirations.
- We added to our Android APP with an Apple and Samsung App to enhance our technology delivery ahead of three of the four major Banks.
- We won the CANSTAR Credit Card Low Rate award during the year.
- An ATM was installed at Yennora to offer more financial flexibility by way of this facility for the Team Members at this location.
- Late in the year we introduced a very competitively priced 'Team Emergency Loan' Scheme, a product similar to that offered by 'PayDay lenders'.

Our people are a critically important element of our success and during the year Kevin Figueiredo celebrated 5 years on the Board of Directors, Lyn Leighton celebrated 5 years with WECU and Sanjay Unadkat was recognised for his 15 years of Service to WECU.

I would like to recognise our retiring Director Caryn Katsikogianis and thank Caryn for her contribution to the Credit Union during her time on the Board.

We are always appreciative of the support given by our host organisation, Woolworths and we continue to work collaboratively together in helping our members both current and future.

My fellow Directors, who volunteer their time and energy, Steve Sampson and his management team and our dedicated staff in the branches and out in the field, all operate with the best interests of the members in mind and I would like to thank them for their passion and professionalism in upholding the principle that WECU is an organisation that only exists to respond to the needs of its members.

We reserve our greatest thanks for you, our Valued Members, for your strong and continued support and advocacy - the Board of Directors, Management and Staff look forward to another strong year in enabling us to continue to assist you with relevant and competitively priced financial products and services.

Sincere regards,

**Tony Parle**  
Chairman

Your Directors present their report on the Credit Union for the financial year ended 30 June 2017. The Credit Union is a company registered under the Corporations Act 2001.

**DIRECTORS**

The Directors of the Credit Union at any time during or since the end of the financial year are:

**NAMES, QUALIFICATIONS, EXPERIENCES AND SPECIAL RESPONSIBILITIES**

**A.E. Parle (Chair)**  
MAMI, FCPA, GAICD  
Bachelor of Business (Accounting)  
Director since 1994  
Audit Committee  
Governance & Remuneration Committee  
Risk Committee

**W.J. Dumont**  
MAMI  
Bachelor of Business (Accounting)  
Director since 2001  
Audit Committee (Chair)  
Risk Committee (Acting Chair April 2016 – February 2017)

**C.M. Elliott**  
MAMI, CA  
Bachelor of Commerce  
Post Graduate Diploma (Management)  
Director since September 2016  
Audit Committee  
Risk Committee (Chair since February 2017)

**K.F. Figueiredo**  
MAMI  
Bachelors of Arts in Chemistry  
Master of Science in Safety  
Non-executive Director Australia Network on Disability  
Member of the American Society of Safety Engineers ASSE  
Director since 2012  
Governance & Remuneration Committee  
Marketing & Development Committee

**C. Katsikogianis**  
MAMI  
Bachelor of Commerce  
Post Graduate Certificate (Management)  
Director since August 2016

**C.J. Milburn (Deputy Chair)**  
MAMI  
Director since 2001  
Audit Committee  
Risk Committee

**R.A. Perry**  
MAMI  
Six Sigma Black Belt  
Accenture Industrial Engineering  
Associate Director November 2014 – November 2015  
Director since December 2015  
Marketing & Development Committee

**P.D. Ryan**  
MAMI  
Post Graduate Certificate (Management)  
Director since 2001  
Marketing & Development Committee (Chair)

**A.M. Wilson**  
MAMI  
GAICD  
Master of Management  
Masters in Risk Management  
Director since 2013  
Governance & Remuneration Committee (Chair)

The Directors retire by rotation and/or as per the Constitution's Terms of Office provisions

- \* MAMI – MEMBER OF AUSTRALASIAN MUTUALS INSTITUTE LTD.
- \* GAICD – GRADUATE OF THE AUSTRALIAN INSTITUTE OF COMPANY DIRECTORS
- \* FCPA – FELLOW OF CERTIFIED PRACTICING ACCOUNTANTS AUSTRALIA
- \* CA - CHARTERED ACCOUNTANT

Directors were in office from the beginning of the financial year until the date of this report, unless otherwise stated. The Company Secretary in office at the end of the year:-

**S. W. Sampson**  
Diploma in Financial Services  
FAMI, FFIN, FAIM, JP  
General Manager since 2009  
Company Secretary since 2011

#### *DIRECTORS' BENEFITS*

No Director has received or become entitled to receive during, or since the financial year, a benefit because of a contract made by the Credit Union, controlled Credit Union, or a related body corporate with a Director, a firm of which a Director is a member or a Credit Union in which a Director has a substantial financial interest, other than that disclosed in note 21 of the financial report.

#### *REVIEW AND RESULTS OF OPERATIONS*

The Credit Union experienced an increase of 4.77% in operating income during the year and an increase in non-interest expenses of 1.74%, resulting in an operating profit (after income tax) of \$446,507. The Credit Union sold its shares in CUSCAL during the year. The profit result included a one off gain on sale of CUSCAL shares (after income tax) of \$170,660. The return on assets was 0.42%. Members' funds grew by 5.41%. Reserves now stand at \$8.69 million, which equates to a capital adequacy level of 16.48% against the industry minimum requirement of 8%. In the opinion of the Directors, the results for the year were satisfactory. No dividend has been declared by the Directors.

#### *PRINCIPAL ACTIVITIES*

The principal activities of the Credit Union during the year were the provision of retail financial services to members in the form of taking deposits and giving financial accommodation as prescribed by the Constitution. No significant changes in the nature of these activities occurred during the year.

#### *SIGNIFICANT CHANGES IN THE STATE OF AFFAIRS*

There were no significant changes in the state of affairs of the Credit Union during the financial year.

#### *SIGNIFICANT EVENTS AFTER THE BALANCE DATE*

No matters or circumstances have arisen since the end of the year, which significantly affected or may significantly affect the operations of the Credit Union, the results of those operations, or the state of the affairs of the Credit Union for the financial year ended 30 June 2017.

#### *LIKELY DEVELOPMENTS AND EXPECTED RESULTS*

No other matter, circumstance or likely development in the operations has arisen since the end of the financial year that has significantly affected or may affect:-

- The operations of the Credit Union;
- The results of those operations; or
- The state of affairs of the Credit Union

in the financial years subsequent to this financial year.

#### *AUDITOR'S INDEPENDENCE*

The auditors have provided the declaration of independence to the board as prescribed by the Corporations Act 2001 as set out on page 12.

#### *ROUNDING OF AMOUNTS*

The Credit Union is a type of Company referred to in ASIC Corporations (Rounding in Financial/Directors' Report) Instrument 2016/191 and therefore the amounts contained in this report and in the financial report have been rounded to the nearest dollar, or in certain cases, to the nearest thousand.

*DIRECTORS' MEETINGS*

The numbers of meetings of Directors (including meetings of committees of Directors) eligible to attend during the year and the number of meetings attended by each Director were as follows:

DIRECTOR	BOARD MEETING		AUDIT COMMITTEE		RISK COMMITTEE		MARKETING AND DEVELOPMENT COMMITTEE		GOVERNANCE AND REMUNERATION COMMITTEE		TOTAL	
	ELIGIBLE	ATTENDED	ELIGIBLE	ATTENDED	ELIGIBLE	ATTENDED	ELIGIBLE	ATTENDED	ELIGIBLE	ATTENDED	ELIGIBLE	ATTENDED
A. E. Parle	11	10	5	5	4	3			3	3	23	21
W. J. Dumont	11	4	5	5	4	4					20	13
C. M. Elliott	9	7	1	1	2	2					12	10
K. F. Figueiredo	11	7					4	3	3	3	18	13
C. Katsikogianis	10	6									10	6
C. J. Milburn	11	8	5	4	4	2					20	14
R. A. Perry	11	10					4	3			15	13
P. D. Ryan	11	9					4	2			15	11
A. M. Wilson	11	8							3	3	14	11

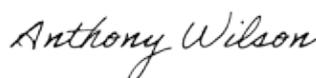
*INDEMNIFICATION AND INSURANCE OF DIRECTORS AND OFFICERS*

During the year, a premium was paid in respect of a contract insuring Directors and Officers of the Credit Union against liability. The Officers of the Credit Union covered by the insurance contract include the Directors, Executive Officers, Secretary and Employees. In accordance with normal commercial practice, disclosure of the total amount of premium payable under, and the nature of liabilities covered by the insurance contract is prohibited by a confidentiality clause in the contract. No insurance cover has been provided for the benefit of the Auditors of the Credit Union.

Signed in accordance with a resolution of the Directors.



C.M.Elliott  
Director  
27 September 2017



A.M.Wilson  
Director  
27 September 2017

*THE DIRECTORS OF THE COMPANY DECLARE THAT:*

1. The financial statements, comprising the statement of profit or loss and other comprehensive income, statement of financial position, statement of cash flows, statement of changes in equity, and accompanying notes, are in accordance with the Corporations Act 2001 and:
  - (a) comply with Accounting Standards and the Corporations Regulations 2001; and
  - (b) give a true and fair view of the company's financial position as at 30 June 2017 and of its performance for the year ended on that date.
2. The company has included in the notes to the financial statements an explicit and unreserved statement of compliance with International Financial Reporting Standards.
3. In the Directors' opinion, there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors and is signed for and on behalf of the Directors by:

On behalf of the Board



C.M.Elliott  
Director  
*27 September 2017*



# Grant Thornton

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 W www.grantthornton.com.au

## AUDITOR'S INDEPENDENCE DECLARATION TO THE DIRECTORS OF WOOLWORTHS EMPLOYEES' CREDIT UNION LIMITED

In accordance with the requirements of section 307C of the Corporations Act 2001, as lead auditor for the audit of Woolworths Employees' Credit Union Limited for the year ended 30 June 2017, I declare that, to the best of my knowledge and belief, there have been:

- A** no contraventions of the auditor independence requirements of the Corporations Act 2001 in relation to the audit; and
- B** no contraventions of any applicable code of professional conduct in relation to the audit.

*Grant Thornton*

GRANT THORNTON AUDIT PTY LTD  
 Chartered Accountants

*Madeleine Mattera*

Madeleine Mattera  
 Partner - Audit & Assurance

Sydney, 27 September 2017

*Grant Thornton Audit Pty Ltd ACN 130 913 594  
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## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF WOOLWORTHS EMPLOYEES' CREDIT UNION LIMITED

### AUDITOR'S OPINION

We have audited the financial report of Woolworths Employees' Credit Union Limited (the Company), which comprises the statement of financial position as at 30 June 2017, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of Woolworths Employees' Credit Union Limited is in accordance with the Corporations Act 2001, including:

- A giving a true and fair view of the Company's financial position as at 30 June 2017 and of its performance for the year ended on that date; and
- B complying with Australian Accounting Standards and the Corporations Regulations 2001.

### BASIS FOR OPINION

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the Corporations Act 2001 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### INFORMATION OTHER THAN THE FINANCIAL REPORT AND AUDITOR'S REPORT

The Directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2017, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



## RESPONSIBILITIES OF THE DIRECTORS FOR THE FINANCIAL REPORT

The Directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001. The Directors responsibility also includes such internal control as the Directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

## AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL REPORT

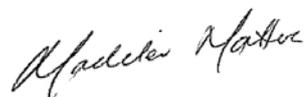
Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: [http://www.auasb.gov.au/auditors\\_responsibilities/ar4.pdf](http://www.auasb.gov.au/auditors_responsibilities/ar4.pdf). This description forms part of our auditor's report.



GRANT THORNTON AUDIT PTY LTD

Chartered Accountants



Madeleine Mattera

Partner – Audit and Assurance

Sydney, 27 September 2017

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	NOTE	2017 - \$	2016 - \$
<b>STATEMENT OF PROFIT OR LOSS &amp; OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2017</b>			
Interest revenue	2	4,602,884	4,577,382
Interest expense	2	(1,695,798)	(1,585,879)
Net interest income	2	2,907,086	2,991,503
Fees, commission and other income	2	1,285,441	1,010,192
<b>TOTAL OPERATING INCOME</b>		<b>4,192,527</b>	<b>4,001,695</b>
Bad and doubtful debts	2	27,180	29,768
Other expenses	2	3,553,558	3,489,585
<b>TOTAL EXPENSES</b>	2	<b>3,580,738</b>	<b>3,519,353</b>
Profit before income tax		611,789	482,342
Income tax expense	3	(165,282)	(142,156)
<b>PROFIT AFTER INCOME TAX</b>		<b>446,507</b>	<b>340,186</b>
Other comprehensive income		-	-
<b>TOTAL COMPREHENSIVE INCOME</b>		<b>446,507</b>	<b>340,186</b>

**STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2017**

<b>ASSETS</b>			
Cash	4	4,773,223	5,853,202
Investments at amortised cost	5	12,121,800	7,975,188
Receivables	6	439,822	941,201
Loans and advances	7	94,039,677	84,769,331
Available for sale investments	8	-	117,697
Property, plant and equipment	9	286,590	233,702
Intangible assets	10	236,678	212,448
Other assets	12	148,217	114,952
<b>TOTAL ASSETS</b>		<b>112,046,007</b>	<b>100,217,721</b>
<b>LIABILITIES</b>			
Deposits	14	93,891,719	79,651,416
Payables and other liabilities	15	2,361,581	1,553,955
Due to other financial institutions	16	7,008,580	10,709,999
Current tax liabilities	13	50,189	53,423
Deferred tax liabilities	11	39,060	557
<b>TOTAL LIABILITIES</b>		<b>103,351,129</b>	<b>91,969,350</b>
<b>NET ASSETS</b>		<b>8,694,878</b>	<b>8,248,371</b>
<b>MEMBERS FUNDS</b>			
Retained earnings		8,310,890	7,890,384
General reserve for credit losses		252,158	232,107
Capital Profits Reserve		131,830	125,880
<b>TOTAL MEMBERS FUNDS</b>		<b>8,694,878</b>	<b>8,248,371</b>

These statements should be read in conjunction with the notes to the financial statements.

	NOTE	2017 - \$	2016 - \$
<b>STATEMENT OF CASH FLOWS YEAR ENDED 30 JUNE 2017</b>			
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Interest received		4,603,385	4,583,024
Dividend received	2	16,674	16,674
Interest paid		(1,662,976)	(1,641,263)
Other non interest income received		991,016	971,892
Bad debts recovered	2	14,589	12,644
Payments to suppliers		(3,191,679)	(3,385,322)
Net decrease (increase) in other receivables	6	500,878	(542,730)
Net increase in sundry creditors and other liabilities	15	540,265	146,301
Income tax paid		(130,012)	(88,021)
Net (increase) decrease in investments at amortised cost	5	(4,146,612)	2,008,325
Net (increase) in loans and advances	7	(9,269,022)	(10,052,920)
Net increase in deposits	14	14,240,303	6,307,058
<b>NET CASH FLOWS FROM / (USED IN) OPERATING ACTIVITIES</b>	17	<b>2,506,809</b>	<b>(1,664,338)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Acquisition of intangible assets	10	(117,997)	(75,857)
Acquisition of property, plant and equipment	9	(165,962)	(131,785)
Proceeds from sale of property, plant and equipment		45,500	28,199
Proceeds from sale of CUSCAL shares	8	353,090	-
<b>NET CASH FLOWS FROM / (USED IN) INVESTING ACTIVITIES</b>		<b>114,631</b>	<b>(179,443)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
Net (decrease) increase in borrowings	16	(3,701,419)	3,705,316
<b>NET CASH FLOWS (USED IN) / FROM FINANCING ACTIVITIES</b>		<b>(3,701,419)</b>	<b>3,705,316</b>
NET (DECREASE) / INCREASE IN CASH HELD		<b>(1,079,979)</b>	<b>1,861,535</b>
Cash at beginning of year		<b>5,853,202</b>	<b>3,991,667</b>
<b>CASH AT END OF YEAR</b>	17	<b>4,773,223</b>	<b>5,853,202</b>

<b>STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2017</b>				
	RETAINED EARNINGS	GENERAL RESERVE FOR CREDIT LOSSES	CAPITAL PROFITS RESERVE	TOTAL
	\$	\$	\$	\$
Total at 1 July 2016	7,890,384	232,107	125,880	8,248,371
Total Comprehensive Income for the year	446,507	-	-	446,507
Transfer to / from Retained Earnings	(20,051)	20,051	-	-
Transfer to / from Capital Profits Reserve	(5,950)	-	5,950	-
<b>TOTAL AT 30 JUNE 2017</b>	<b>8,310,890</b>	<b>252,158</b>	<b>131,830</b>	<b>8,694,878</b>

<b>STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2016</b>				
	RETAINED EARNINGS	GENERAL RESERVE FOR CREDIT LOSSES	TOTAL	TOTAL
	\$	\$	\$	\$
Total at 1 July 2015	7,577,998	210,387	119,800	7,908,185
Total Comprehensive Income for the year	340,186	-	-	340,186
Transfer to / from Retained Earnings	(21,720)	21,720	-	-
Transfer to / from Capital Profits Reserve	(6,080)	-	6,080	-
<b>TOTAL AT 30 JUNE 2016</b>	<b>7,890,384</b>	<b>232,107</b>	<b>125,880</b>	<b>8,248,371</b>

These statements should be read in conjunction with the notes to the financial statements.

## 1. STATEMENT OF ACCOUNTING POLICIES

This complete set of financial statements is prepared for Woolworths Employees' Credit Union for the year ended 30 June 2017. The report was authorised for issue on 27 September 2017 in accordance with a resolution of the board of directors. The Credit Union is a public company incorporated and domiciled in Australia. The address of its registered office and its principal place of business is 522-550 Wellington Road, Mulgrave, Victoria 3170. The complete set of financial statements is presented in Australian dollars. The financial report is a general purpose financial report which has been prepared in accordance with the requirements of the Corporations Act 2001, Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board. Compliance with Australian Accounting Standards ensures compliance with the International Financial Reporting Standards (IFRSs) as issued by the International Accounting Standards Board (IASB). The Credit Union is a for-profit entity for the purpose of preparing the financial statements.

### (A) BASIS OF MEASUREMENT

The financial statements have been prepared on an accruals basis, and are based on historical costs, which do not take into account changing money values or current values of non current assets. The accounting policies adopted are consistent with those of the previous year unless otherwise stated.

### (B) CLASSIFICATION AND SUBSEQUENT MEASUREMENT OF FINANCIAL ASSETS

Financial assets and financial liabilities are recognised when the Credit Union becomes a party to the contractual provisions of the financial instrument, and are measured initially at fair value adjusted by transactions costs, except for those carried at fair value through profit or loss, which are measured initially at fair value. Subsequent measurement of financial assets and financial liabilities are described below.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all substantial risks and rewards are transferred. A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

For the purpose of subsequent measurement, financial assets other than those designated and effective as hedging instruments are classified into the following categories upon initial recognition:

- loans and receivables
- financial assets at fair value through profit or loss (FVTPL)
- held-to-maturity (HTM) investments
- available-for-sale (AFS) financial assets.

The category determines subsequent measurement and whether any resulting income and expense is recognised in profit or loss or in other comprehensive income.

All financial assets except for those at FVTPL are subject to review for impairment at least at each reporting date to identify whether there is any objective evidence that a financial asset or a group of financial assets is impaired. Different criteria to determine impairment are applied for each category of financial assets, which are described below.

All income and expenses relating to financial assets that are recognised in profit or loss, are presented within finance costs, finance income or other financial items, except for impairment of loans and receivables which is presented within other expenses.

#### (i) LOANS AND RECEIVABLES

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortised cost using the effective interest method, less provision for impairment.

The Credit Union's cash and cash equivalents, trade and most other receivables fall into this category of financial instruments.

Individually significant receivables are considered for impairment when they are past due or when other objective evidence is received that a specific counterparty will default. Receivables that are not considered to be individually impaired are reviewed for impairment, which are determined by reference to the industry and region of a counterparty and other shared credit risk characteristics. The impairment loss estimate is then based on recent historical counterparty default rates identified by the Credit Union.

#### (ii) FINANCIAL ASSETS AT FVTPL

Financial assets at FVTPL include financial assets that are either classified as held for trading or that meet certain conditions and are designated at FVTPL upon initial recognition. All derivative financial instruments fall into this category, except for those designated and effective as hedging instruments, for which the hedge accounting requirements apply (see below).

Assets in this category are measured at fair value with gains or losses recognised in profit or loss. The fair values of financial assets in this category are determined by reference to active market transactions or using a valuation technique where no active market exists. The Credit Union does not have any financial assets at FVTPL.

#### (iii) HTM INVESTMENTS

HTM investments are non-derivative financial assets with fixed or determinable payments and fixed maturity other than loans and receivables. Investments are classified as HTM if the Credit Union has the intention and ability to hold them until maturity. The Credit Union currently holds Term deposits, Negotiable Certificates of Deposit (NCD) and Bonds in this category. If more than an insignificant portion of these assets are sold or redeemed early then the asset class will be reclassified as Available for Sale financial assets. HTM investments are measured subsequently at amortised cost using the effective interest method. If there is objective evidence that the investment is impaired, determined by reference to external credit ratings, the financial asset is measured at the present value of estimated future cash flows. Any changes to the carrying amount of the investment, including impairment losses, are recognised in profit or loss.

#### (iv) AVAILABLE FOR SALE (AFS) FINANCIAL ASSETS

AFS financial assets are non-derivative financial assets that are either designated to this category or do not qualify for inclusion in any of the other categories of financial assets. The Credit Union's AFS financial assets comprises of the equity investment in Cuscal Limited.

The equity investment in Cuscal Limited is measured at cost less any impairment charges, as its fair value cannot currently be estimated reliably. Impairment charges are recognised in profit or loss.

All other AFS financial assets are measured at fair value. Gains and losses on these assets are recognised in other comprehensive income and reported within the AFS reserve within equity, except for impairment losses, which are recognised in profit or loss. When the asset is disposed of or is determined to be impaired, the cumulative gain or loss recognised in other comprehensive income is reclassified from the equity reserve to profit or loss.

Reversals of impairment losses are recognised in other comprehensive income, except for financial assets that are debt securities which are recognised in profit or loss only if the reversal can be objectively related to an event occurring after the impairment loss was recognised.

**(V) CLASSIFICATION AND SUBSEQUENT MEASUREMENT OF FINANCIAL LIABILITIES**

The Credit Union's financial liabilities include borrowings, and trade and other payables. Financial liabilities are measured subsequently at amortised cost using the effective interest method, except for financial liabilities held for trading or designated at FVTPL, that are carried subsequently at fair value with gains or losses recognised in profit or loss.

**(C) LOANS TO MEMBERS**

**(I) BASIS OF RECOGNITION**

All loans are initially recognised at fair value, net of loan origination fees and inclusive of transaction costs incurred. Loans are subsequently measured at amortised cost. Any difference between the proceeds and the redemption amount is recognised in profit or loss over the period of the loans using the effective interest method.

Loans to members are reported at their recoverable amount representing the aggregate amount of principal and unpaid interest owing to the Credit Union at balance date, less any allowance or provision against impairment for debts considered doubtful. A loan is classified as impaired where recovery of the debt is considered unlikely as determined by the board of directors.

**(II) INTEREST EARNED**

Term loans – interest is calculated on the basis of the daily balance outstanding and is charged in arrears to a members account on the last day of each month.

Overdraft – interest is calculated initially on the basis of the daily balance outstanding and is charged in arrears to a members account on the last day of each month.

Credit cards – interest is calculated initially on the basis of the daily balance outstanding and is charged in arrears to a members account on the 26th day of each month, on cash advances and outstanding amounts on purchases past the payment due date. Purchases are granted up to 55 days interest free until the due date for payment.

Non accrual loan interest – while still legally recoverable, interest is not brought to account as income where the Credit Union is informed that the member has deceased, or, where a loan is impaired.

**(III) LOAN ORIGINATION FEES AND DISCOUNTS**

Loan establishment fees and discounts are initially deferred as part of the loan balance, and are brought to account as income over the expected life of the loan as interest revenue.

**(IV) TRANSACTION COSTS**

Transaction costs are expenses which are direct and incremental to the establishment of the loan. These costs are initially deferred as part of the loan balance, and are brought to account as a reduction to income over the expected life of the loan as interest revenue.

**(V) FEES ON LOANS**

The fees charged on loans after origination of the loan are recognized as income when the service is provided or costs are incurred.

**(VI) NET GAINS AND LOSSES**

Net gains and losses on loans to members to the extent that they arise from the partial transfer of business or on securitisation, do not include impairment write downs or reversals of impairment write downs.

**(D) LOAN IMPAIRMENT**

**(I) SPECIFIC AND COLLECTIVE PROVISION FOR IMPAIRMENT**

A provision for losses on impaired loans is recognised when there is objective evidence that the impairment of a loan has occurred. Estimated impairment losses are calculated on either a portfolio basis for loans of similar characteristic, or on an individual basis. The amount provided is determined by management and the board to recognise the probability of loan amounts not being collected in accordance with terms of the loan agreement. The critical assumptions used in the calculation are set out in Note 7 and Note 25 details the credit risk management approach for loans.

The APRA Prudential Standards require a minimum provision to be maintained, based on specific percentages on the loan balance which are contingent upon the length of time the repayments are in arrears. This approach is used to assess the collective provisions for impairment.

An assessment is made at each balance date to determine whether there is objective evidence that a specific financial asset or a group of financial assets is impaired. Evidence of impairment may include indications that the borrower has defaulted, is experiencing significant financial difficulty, or where the debt has been restructured to reduce the burden on the borrower.

**(II) RESERVE FOR CREDIT LOSSES**

In addition to the above specific provision, the board has recognised the need to make an allocation from retained earnings to ensure there is an adequate protection for members against the prospect that some members will experience loan repayment difficulties in the future. The reserve is based on estimation of potential risk in the loan portfolio based upon:

- The level of security taken as collateral; and
- The concentration of loans taken by employment type.

**(III) RENEGOTIATED LOANS**

Loans which are subject to renegotiated loan terms which would have otherwise been impaired do not have the repayment arrears diminished and interest continues to accrue to income. Each renegotiated loan is retained at the full arrears position until the normal repayments are reinstated and brought up to date and maintained for a period of 6 months.

**(E) BAD DEBTS WRITTEN OFF**

**(DIRECT REDUCTION IN LOAN BALANCE)**

Bad debts are written off from time to time as determined by management and the board of directors when it is reasonable to expect that the recovery of debt is unlikely. Bad debts are written off against the provisions for impairment, if a provision for impairment had previously been recognised. If no provision had been recognised, the write offs are recognised as expenses in profit and loss.

**(F) CASH AND LIQUID ASSETS**

Cash comprises cash on hand and demand deposits. Cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

**(G) DEPOSITS WITH OTHER FINANCIAL INSTITUTIONS**

Term deposits and negotiable certificates of deposit with other financial institutions are unsecured and have a carrying amount equal to their principal amount. Interest is paid on the daily balance at maturity. Interest is recognised when earned. The accrual for interest receivable is calculated on a proportional basis of the expired period of the term of the investment. Interest receivable is included in the amount of receivables in the statement of financial position.

**(H) EQUITY INVESTMENTS AND OTHER SECURITIES**

Investments in shares are classified as available for sale financial assets where they do not qualify for classification as loans and receivables, or investments held for trading.

Investments in shares which do not have a ready market and are not capable of being reliably valued are recorded at the lower of cost or recoverable amount.

Movements in available for sale asset balances are reflected in equity through the Available for Sale Reserve.

**(I) PROPERTY, PLANT AND EQUIPMENT**

Property, plant and equipment are depreciated on a straight line basis so as to write off the net cost of each asset over its expected useful life to the Credit Union. The useful lives are adjusted if appropriate at each reporting date. Estimated useful lives at reporting date are:-

Leasehold improvements:..... 7 years  
Plant and equipment:..... 3 to 5 years

**(J) INTANGIBLE ASSETS**

Items of computer software which are not integral to the computer hardware owned by the Credit Union are classified as intangible assets. Computer software is amortised over the expected useful life of the software. These lives range from 3 to 8 years.

**(K) MEMBER SAVINGS****(i) BASIS FOR MEASUREMENT**

Member savings and term investments are quoted at the aggregate amount payable to depositors as at the balance date.

**(ii) INTEREST PAYABLE**

Interest on savings is calculated on the daily balance and posted to the accounts periodically, or on maturity of the term deposit. Interest on savings is brought to account on an accrual basis in accordance with the interest rate terms and conditions of each savings and term deposit account, as varied from time to time. The amount of the accrual is shown as part of amounts payable.

**(L) DUE TO OTHER FINANCIAL INSTITUTIONS**

Amounts due to other financial institutions are carried at the principal amount. Interest is charged as an expense as it accrues.

**(M) ACCOUNTS PAYABLE AND OTHER LIABILITIES**

Liabilities for trade creditors and accruals are carried at cost, which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the Credit Union.

**(N) EMPLOYEE ENTITLEMENTS**

Employee entitlements are not provided for on the Credit Union's statement of financial position. The Credit Union is charged a loading on salaries for employee entitlements by the host organisation, Woolworths Limited. Provision for employee entitlements are maintained by Woolworths Limited.

**(O) INCOME TAX**

The income tax expense shown in profit or loss is based on the profit before income tax adjusted for any non tax deductible, or non-assessable items between accounting profit and taxable income. Deferred tax assets and liabilities are recognised using the statement of financial position liability method in respect of temporary differences arising between the tax bases of assets or liabilities and their carrying amounts in the financial statements. Current and deferred tax balances relating to amounts recognised directly in equity.

Deferred tax assets and liabilities are recognised for all temporary differences between carrying amounts of assets and liabilities for financial reporting purposes and their respective tax bases at the rate of income tax applicable to the period in which the benefit will be received or the liability will become payable. These differences are presently assessed at 27.5% (2016 30%). Deferred tax assets are only brought to account if it is probable that future taxable amounts will be available to utilise those temporary differences. The recognition of these benefits is based on the assumption that no adverse change will occur in income tax legislation; and the anticipation the Credit Union will derive sufficient future assessable income and comply with the conditions of deductibility imposed by the law to permit a income tax benefit to be obtained.

**(P) GOODS AND SERVICES TAX**

As a financial institution the Credit Union is input taxed on all income except for income from commissions and some fees. An input taxed supply is not subject to GST collection, and similarly the GST paid on related or apportioned purchases cannot be recovered. As some income is charged GST, the GST on purchases are generally recovered on a proportionate basis. In addition certain prescribed purchases are subject to reduced input taxed credits (RITC), of which 75% of the GST paid is recoverable.

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST). To the extent that the full amount of the GST incurred is not recoverable from the Australian Taxation Office (ATO), the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as a current asset or current liability in the statement of financial position. Cash flows are included in the cash flow statement on a gross basis. The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the ATO are classified as operating cash flows.

**(Q) IMPAIRMENT OF ASSETS**

At the reporting date the Credit Union assesses whether there is any indication that individual assets are impaired. Where impairment indicators exist, recoverable amount is determined and impairment losses are recognised in the income statement where the asset's carrying value exceeds its recoverable amount. Recoverable amount is the higher of an asset's fair value less costs to sell and value in use. In determining recoverable amount the expected net cash flows have not been discounted to their present value using a market determined risk adjusted discount rate.

**(R) ROUNDING OF AMOUNTS**

The Credit Union is a type of Company referred to in ASIC Corporations (Rounding in Financial/ Directors' Report) Instrument 2016/191 and therefore the amounts contained in the directors' report and financial report have been rounded to the nearest dollar, or in certain cases, to the nearest thousand.

**(S) ACCOUNTING ESTIMATES AND JUDGEMENTS**

Management have made judgements when applying the Credit Union's accounting policies with respect to the classification of member withdrawable shares as liabilities. Management have made critical accounting estimates when applying the Credit Union's accounting policies with respect to the impairment provisions for loans.

**(T) NEW STANDARDS APPLICABLE FOR THE CURRENT YEAR**

There were no new or revised accounting standards applicable for financial years commencing from 1 July 2016 that had any significant impact on the financial statements of the Credit Union.

**(U) NEW OR EMERGING STANDARDS NOT YET MANDATORY**

Certain new accounting standards and interpretations have been published that are not mandatory for the 30th June 2017 reporting period. The Credit union's assessment of the impact of these new standards and interpretations is set out below. Changes that are not likely to impact the financial report of the Credit Union have not been reported.

AASB Reference	Nature of Change	Application date	Impact on Initial Application
AASB 9 Financial Instruments  (December 2014)	<p>The new standard replaces AASB 139 and supersedes AASB 9 versions previously issued in December 2009 and December 2010. It amends the requirements for classification and measurement of financial assets.</p> <p>Furthermore, AASB 9 introduces a new impairment model based on expected credit losses. Recognition of credit losses are to no longer be dependent on the Credit Union first identifying a credit loss event. The Credit Union will consider a broader range of information when assessing credit risk and measuring expected credit losses including past experience of historical losses for similar financial instruments.</p>	Periods beginning on or after 1 January 2018.	<p>The Credit Union has yet to carry out a preliminary assessment of the impact of the new standard. The classification and measurement of financial assets is expected to remain largely unchanged with HTM investments to be reclassified to amortised cost and Fair Value Through Other Comprehensive Income (FVOCI) categories and the AFS investments reclassified as FVOCI.</p> <p>The new expected loss impairment model will require more timely recognition of expected credit losses. The overall impact of applying AASB 9 has not yet been determined by the Credit Union. Adjustments during the transition process will be recognised either in opening retained earnings or the general reserve for credit losses.</p> <p>The actual outcomes will be based on the size and credit characteristics of the portfolio on adoption of the standard.</p>
AASB 15 Revenue from Contracts with Customers	<p>Revenue from financial instruments is not covered by this new Standard, but AASB 15 establishes a new revenue recognition model for other types of revenue.</p> <p>AASB 15 is based on the principle that revenue is recognised when control of a good or service transfers to a customer. The standard replaces AASB 118 Revenue and related revenue interpretations.</p>	Periods beginning on or after 1 January 2018.	Based upon a preliminary assessment, the Standard is not expected to have a material impact upon the transactions and balances recognised when it is first adopted, as most of the Credit Union's revenue arises from the provision of financial services which are governed by AASB 9 Financial Instruments. Few revenue transactions of the Credit Union are impacted by the new standard.

**2. OPERATING PROFIT**

<b>NET PROFIT BEFORE TAX HAS BEEN DETERMINED AFTER:</b>	<b>2017 - \$</b>	<b>2016 - \$</b>
<i>INTEREST REVENUE</i>		
Loans and advances	4,255,878	4,236,700
Deposits with other financial institutions	347,006	340,682
	<b>4,602,884</b>	<b>4,577,382</b>
<i>INTEREST EXPENSE</i>		
Member deposits	1,456,869	1,386,353
Short term borrowings	238,929	199,526
	<b>1,695,798</b>	<b>1,585,879</b>
<b>NET INTEREST INCOME</b>	<b>2,907,086</b>	<b>2,991,503</b>
<i>FEES, COMMISSION AND OTHER INCOME</i>		
Dividends- Other corporations	16,674	16,674
Gain on sale of non-current assets	27,769	8,980
Gain on sale of CUSCAL shares	235,393	-
Fees and commissions		
- Other fee income	443,434	351,580
- Insurance commissions	327,292	311,053
- Other commissions	160,856	141,652
Bad debts recovered	14,589	12,644
Other income	59,434	167,609
<b>FEES, COMMISSION AND OTHER INCOME</b>	<b>1,285,441</b>	<b>1,010,192</b>
<i>NON INTEREST EXPENSE</i>		
Bad and doubtful debts	27,180	29,768
Amortisation- Software	93,767	106,422
Depreciation- Property plant and equipment	95,343	100,194
General and administration		
- Personnel costs	1,752,858	1,727,926
- Other	1,611,590	1,555,043
<b>NON INTEREST EXPENSE</b>	<b>3,580,738</b>	<b>3,519,353</b>
<b>PROFIT BEFORE TAX</b>	<b>611,789</b>	<b>482,342</b>

**3. INCOME TAX**

<b>THE PRIMA FACIE TAX ON PROFIT IS RECONCILED TO THE INCOME TAX EXPENSE AS FOLLOWS:</b>		
<b>PRIMA FACIE TAX ON PROFIT BEFORE TAX AT 27.5% (2016: 30%)</b>	<b>168,242</b>	<b>144,703</b>
<b>TAX EFFECT OF:</b>		
Tax on non deductible expenses	4,186	4,599
Franking credit	(7,146)	(7,146)
<b>INCOME TAX EXPENSE ATTRIBUTABLE TO PROFIT</b>	<b>165,282</b>	<b>142,156</b>
The income tax expense comprises of amounts set aside for current year profits.		
The franking account balance at year end, adjusted for income tax payable is	<b>2,201,614</b>	<b>2,061,689</b>

**4. CASH**

	2017 - \$	2016 - \$
Cash on hand	215,097	196,190
Cash at banks	4,558,126	5,657,012
	<b>4,773,223</b>	<b>5,853,202</b>

**5. INVESTMENTS AT AMORTISED COST**

Bonds	6,042,305	4,001,172
Negotiable Certificates of Deposit	3,978,205	3,974,016
Cuscal Security Deposit	2,101,290	-
	<b>12,121,800</b>	<b>7,975,188</b>

*MATURITY ANALYSIS*

Not longer than 3 months	3,978,205	4,974,334
Longer than 3 and not longer than 12 months	2,101,290	1,001,259
Longer than 1 year and not longer than 5 years	6,042,305	1,999,595
	<b>12,121,800</b>	<b>7,975,188</b>

**6. RECEIVABLES**

Interest receivable	39,614	40,115
Other receivables	400,208	901,086
	<b>439,822</b>	<b>941,201</b>

All receivables are due within 12 months.

**7. LOANS AND ADVANCES**

Overdrafts	322,658	340,322
Credit card	808,129	819,474
Residential loans	87,186,001	76,684,282
Personal loans	5,752,837	6,956,525
<b>Total loans and advances</b>	<b>94,069,625</b>	<b>84,800,603</b>
Provision for impairment	(29,948)	(31,272)
<b>NET LOANS AND ADVANCES</b>	<b>94,039,677</b>	<b>84,769,331</b>

**A) DIRECTORS AND DIRECTOR-RELATED ENTITIES**

Loans to director-related entities	244,024	60,598
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**B) MATURITY ANALYSIS**

Overdrafts	322,658	340,322
Credit Card	808,129	819,474
Not longer than 3 months	1,795	1,796
Longer than 3 months and not longer than 12 months	356,356	307,147
Longer than 1 month and not longer than 5 years	5,106,191	6,500,672
Longer than 5 years	87,474,496	76,831,192
<b>TOTAL LOANS</b>	<b>94,069,625</b>	<b>84,800,603</b>

**7. LOANS AND ADVANCES ...CONTINUED**

<b>C) CREDIT QUALITY - SECURITY HELD AGAINST LOANS</b>	<b>2017 - \$</b>	<b>2016 - \$</b>
Secured by mortgage over real estate	<b>87,186,001</b>	76,684,282
Partially secured by goods mortgage	<b>3,707,467</b>	4,292,384
Wholly unsecured	<b>3,176,157</b>	3,823,937
	<b>94,069,625</b>	84,800,603

It is not practicable to value all collateral as at balance date due to the variety of assets and condition. A breakdown of the quality of the residential mortgage security on a portfolio basis is as follows:-

*SECURITY HELD AS MORTGAGE AGAINST REAL ESTATE IS ON THE BASIS OF:-*

- loan to valuation ratio of less than 80%	<b>80,239,252</b>	71,494,822
- loan to valuation ratio of more than 80% but mortgage insured	<b>6,946,749</b>	5,189,460
	<b>87,186,001</b>	76,684,282

Where the loan value is less than 80% there is a 20% margin to cover the costs of any sale, or potential value reduction.

**D) CONCENTRATION OF LOANS**

Loans to members are predominantly to employees of Woolworths Ltd and their families.

<b>GEOGRAPHICAL CONCENTRATIONS - 2017</b>	<b>HOUSING 2017 - \$</b>	<b>OTHER 2017 - \$</b>
Victoria	<b>56,736,295</b>	<b>3,633,659</b>
NSW	<b>25,487,499</b>	<b>2,579,886</b>
Tasmania	<b>635,875</b>	<b>128,221</b>
Queensland	<b>3,178,945</b>	<b>411,504</b>
Western Australia	<b>730,953</b>	<b>69,546</b>
South Australia	-	<b>2,530</b>
Australian Capital Territory	<b>173,149</b>	<b>57,581</b>
Northern Territory	<b>243,285</b>	<b>697</b>
	<b>87,186,001</b>	<b>6,883,624</b>

<b>GEOGRAPHICAL CONCENTRATIONS - 2016</b>	<b>HOUSING 2016 - \$</b>	<b>OTHER 2016 - \$</b>
Victoria	50,142,054	4,640,316
NSW	20,906,531	2,663,449
Tasmania	818,190	133,917
Queensland	3,375,815	483,230
Western Australia	1,069,404	101,227
South Australia	-	16,014
Australian Capital Territory	168,063	77,666
Northern Territory	204,225	502
	76,684,282	8,116,321

**E) SECURITISED LOANS**

The Credit Union was an agent for a securitisation entity to arrange and fund loans made directly by the securitisation entity. These loans do not qualify for recognition and are not recognised in the books of the Credit Union at any time. The value of securitised loans under management is set out in Note 23.

**F) TRANSFERS OF FINANCIAL ASSETS OFF BALANCE SHEET LOANS**

The Credit Union has an off balance sheet funding facility with Bendigo and Adelaide Bank. This facility replaces the securitised loans facility funded through Integris. These loans do not qualify for recognition and are not recognised in the books of the Credit Union at any time. The value of off balance sheet loans under management is set out in Note 24.

**7. LOANS AND ADVANCES ...CONTINUED**

<b>(G) PROVISION FOR IMPAIRMENT</b>	<b>2017 - \$</b>	<b>2016 - \$</b>
<i>TOTAL PROVISION COMPRISES:</i>		
Individual specific provisions	<b>29,948</b>	31,272
	<b>29,948</b>	31,272
<i>MOVEMENT IN THE PROVISION FOR IMPAIRMENT:</i>		
Balance at the beginning of the year	<b>31,272</b>	50,933
Add/(deduct):		
Transfers from (to) profit or loss	<b>(29,828)</b>	(69,306)
Bad debts written off against provision	<b>28,504</b>	49,645
Balance at end of year	<b>29,948</b>	31,272
<i>IMPAIRED LOANS WRITTEN OFF:</i>		
Amounts written off against provision for impaired loans	<b>28,504</b>	49,645
Total bad debts	<b>28,504</b>	49,645
Bad debts recovered in period	<b>14,589</b>	12,644

Key assumptions used in determining the provision for impairment:

The Credit Union has determined the likely impairment loss on loans which have not maintained the loan repayments in accordance with the loan contract, or where there is other evidence of potential impairment such as industrial restructuring, job losses or economic circumstances. In identifying the impairment, the Credit Union is required to estimate the potential impairment using the length of time the loan is in arrears and the historical losses arising in past years. Given the relatively small number of impaired loans, the circumstances may vary for each loan over time resulting in higher or lower impairment losses. An estimate is based on the period of impairment. A provision is allowed for specifically identified loans. The policy covering impaired loans and advances is set out in Note 1(D).

<i>ANALYSIS OF LOANS IMPAIRED OR POTENTIALLY IMPAIRED BY CLASS</i>	<i>2017 - \$ VALUE OF IMPAIRED LOANS</i>	<i>2017 - \$ PROVISION FOR IMPAIRMENT</i>
Mortgage	-	-
Personal	<b>47,564</b>	<b>11,518</b>
Credit Card and Overdrafts	<b>76,741</b>	<b>18,430</b>
	<b>124,305</b>	<b>29,948</b>

<i>ANALYSIS OF LOANS IMPAIRED OR POTENTIALLY IMPAIRED BY CLASS</i>	<i>2016 - \$ VALUE OF IMPAIRED LOANS</i>	<i>2016 - \$ PROVISION FOR IMPAIRMENT</i>
Mortgage	-	-
Personal	49,085	21,289
Credit Card and Overdrafts	69,100	9,983
	<b>118,185</b>	<b>31,272</b>

**7. LOANS AND ADVANCES ...CONTINUED**

<i>ANALYSIS OF LOANS THAT ARE IMPAIRED OR POTENTIALLY IMPAIRED BASED ON AGE OF REPAYMENTS OUTSTANDING</i>	2017 - \$ CARRYING VALUE	2017 - \$ PROVISION
Not impaired loans and loans less than 30 days in arrears	93,945,321	-
30 to 90 days in arrears	32,017	-
90 to 180 days in arrears	2,785	1,114
180 to 270 days in arrears	-	-
270 to 365 days in arrears	11,787	9,430
Over 365 days in arrears	974	974
Overlimit facilities over 14 days	76,741	18,430
<b>TOTAL</b>	<b>94,069,625</b>	<b>29,948</b>

<i>ANALYSIS OF LOANS THAT ARE IMPAIRED OR POTENTIALLY IMPAIRED BASED ON AGE OF REPAYMENTS OUTSTANDING</i>	2016 - \$ CARRYING VALUE	2016 - \$ PROVISION
Not impaired loans and loans less than 30 days in arrears	84,682,418	-
30 to 90 days in arrears	27,741	-
90 to 180 days in arrears	3,676	3,621
180 to 270 days in arrears	2,150	2,150
270 to 365 days in arrears	15,518	15,518
Over 365 days in arrears	-	-
Overlimit facilities over 14 days	69,100	9,983
<b>TOTAL</b>	<b>84,800,603</b>	<b>31,272</b>

The impaired loans are generally not secured against residential property. Some impaired loans are secured by bill of sale over motor vehicles or assets of varying value. It is not practicable to determine the fair value of all collateral as at balance date due to the variety of assets and condition.

<i>NON ACCRUAL LOANS</i>	2017 - \$	2016 - \$
Balances with specific provisions for impairment	37,057	34,059
Specific provision for impairment	(29,948)	(31,272)
<b>NET NON ACCRUAL LOANS</b>	<b>7,109</b>	<b>2,787</b>

There are no restructured loans or assets acquired through enforcement of security

*PAST-DUE LOANS*

<b>BALANCE</b>	<b>32,106</b>	<b>30,819</b>
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The loans that are past due are not considered for impairment as they are well secured.  
There were no renegotiated loans during the year.

**8. AVAILABLE FOR SALE INVESTMENTS**

<i>INVESTMENTS AT COST COMPRISE:</i>	2017 - \$	2016 - \$
<i>SHARES IN UNLISTED COMPANIES - AT COST</i>		
CUSCAL Primary shares	-	17,119
CUSCAL Central banking shares	-	100,578
	-	117,697

The shareholding in CUSCAL is measured at cost as its fair value could not be measured reliably. This company was created to supply services to member Credit Unions and does not have an independent business focus.

The Credit Union sold these shares in June 2017 for a consideration of \$353,090.

**9. PROPERTY, PLANT AND EQUIPMENT**

	2017 - \$	2016 - \$
<i>OFFICE EQUIPMENT</i>		
At cost	210,828	203,067
Provision for depreciation	(191,268)	(182,662)
	<u>19,560</u>	<u>20,405</u>
<i>EDP EQUIPMENT</i>		
At cost	457,835	418,964
Provision for depreciation	(350,830)	(319,644)
	<u>107,005</u>	<u>99,320</u>
<i>MOTOR VEHICLES</i>		
At cost	260,345	262,986
Provision for depreciation	(100,320)	(149,009)
	<u>160,025</u>	<u>113,977</u>
<b>TOTAL PLANT AND EQUIPMENT</b>	<b><u>286,590</u></b>	<b><u>233,702</u></b>
<i>TOTAL PROPERTY, PLANT AND EQUIPMENT</i>		
Cost	929,008	885,017
Provision for depreciation and amortisation	(642,418)	(651,315)
Total written down amount	<u>286,590</u>	<u>233,702</u>
<b>MOVEMENT IN CARRYING AMOUNTS</b>		
<i>MOVEMENT IN CARRYING AMOUNTS – OFFICE EQUIPMENT</i>		
Balance at beginning of financial year	20,405	30,009
Additions	7,761	-
Depreciation expense	(8,606)	(9,604)
<b>CARRYING AMOUNT AT END OF FINANCIAL YEAR</b>	<b><u>19,560</u></b>	<b><u>20,405</u></b>
<i>MOVEMENT IN CARRYING AMOUNTS – EDP EQUIPMENT</i>		
Balance at beginning of financial year	99,320	78,507
Additions	38,871	52,648
Depreciation expense	(31,186)	(31,835)
<b>CARRYING AMOUNT AT END OF FINANCIAL YEAR</b>	<b><u>107,005</u></b>	<b><u>99,320</u></b>
<i>MOVEMENT IN CARRYING AMOUNTS – MOTOR VEHICLES</i>		
Balance at beginning of financial year	113,977	112,813
Additions	119,330	79,137
Depreciation expense	(55,551)	(58,755)
Disposals	(17,731)	(19,218)
<b>CARRYING AMOUNT AT END OF FINANCIAL YEAR</b>	<b><u>160,025</u></b>	<b><u>113,977</u></b>
<i>MOVEMENT IN CARRYING AMOUNTS - TOTAL</i>		
Balance at beginning of financial year	233,702	221,329
Additions	165,962	131,785
Depreciation expense	(95,343)	(100,194)
Disposals	(17,731)	(19,218)
<b>CARRYING AMOUNT AT END OF FINANCIAL YEAR</b>	<b><u>286,590</u></b>	<b><u>233,702</u></b>

**10. INTANGIBLE ASSETS**

	2017 - \$	2016 - \$
Computer software	1,204,877	1,086,880
Less Provision for amortisation	(968,199)	(874,432)
	<b>236,678</b>	<b>212,448</b>
<i>MOVEMENT IN CARRYING AMOUNTS</i>		
Balance at beginning of financial year	212,448	243,013
Additions	117,997	75,857
Amortisation expense	(93,767)	(106,422)
<b>CARRYING AMOUNT AT END OF FINANCIAL YEAR</b>	<b>236,678</b>	<b>212,448</b>

**11. DEFERRED TAX ASSETS / (LIABILITIES)**

Deferred tax assets / (liabilities)	(39,060)	(557)
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*DEFERRED TAX ASSETS / (LIABILITIES) COMPRISE TEMPORARY DIFFERENCES ATTRIBUTABLE TO:*

Deferred loan fees/costs (per effective interest rate method), and provisions.

**12. OTHER ASSETS**

Prepayments	148,217	114,952
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**13. CURRENT TAX LIABILITIES**

Current income tax payable	50,189	53,423
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**14. DEPOSITS**

Call deposits	45,192,090	42,293,289
Term deposits	48,533,409	37,190,137
Member withdrawable shares	166,220	167,990
	<b>93,891,719</b>	<b>79,651,416</b>

**(A) MATURITY ANALYSIS**

On call	45,192,090	42,293,289
Not longer than 3 months	23,524,928	20,045,868
Longer than 3 and not longer than 12 months	24,422,228	16,713,547
Longer than 1 and not longer than 5 years	586,253	430,722
No maturity specified	166,220	167,990
	<b>93,891,719</b>	<b>79,651,416</b>

**(B) CONCENTRATION OF RISK**

The Credit Union's deposit portfolio does not include any deposit which represents 10% or more of total liabilities. Member deposits at balance date were received from individuals employed principally with Woolworths Ltd.

**GEOGRAPHICAL CONCENTRATIONS**

Victoria	63,052,630	53,431,283
NSW	26,393,951	21,452,449
Tasmania	862,070	863,876
Queensland	2,354,520	2,457,205
Western Australia	365,899	605,833
South Australia	353,592	292,002
Australian Capital Territory	420,454	471,669
Northern Territory	88,603	77,099
	<b>93,891,719</b>	<b>79,651,416</b>

**15. PAYABLES AND OTHER LIABILITIES**

	2017 - \$	2016 - \$
Trade creditors	529,043	294,504
Accrued interest payable	331,511	298,689
Sundry creditors & other liabilities	1,501,027	960,762
	<b>2,361,581</b>	<b>1,553,955</b>

All accounts payable and other liabilities are due within 12 months.

**16. DUE TO OTHER FINANCIAL INSTITUTIONS**

Secured liabilities	<b>7,008,580</b>	10,709,999
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The borrowings are secured by a fixed and floating charge over the assets of the Credit Union.

All borrowings are due within 3 months.

**17. STATEMENT OF CASH FLOWS**
**(A) RECONCILIATION OF THE OPERATING PROFIT AFTER TAX TO THE NET CASH FLOWS FROM OPERATIONS**

Operating profit after tax	446,507	340,186
Provision for impairment	(1,324)	(19,661)
Depreciation and amortisation	189,110	206,616
Net gain on disposal of plant and equipment	(27,769)	(8,980)
Net gain on disposal of CUSCAL shares	(235,393)	-

**CHANGES IN ASSETS AND LIABILITIES**

Interest receivable	501	5,642
Trade creditors	234,539	(42,142)
Accrued interest payable	32,822	(55,384)
Tax provision	(3,234)	40,190
Deferred tax assets	38,503	13,946
Prepayments	(33,265)	(10,784)
Deposits with other financial institutions	(4,146,612)	2,008,325
Loans and advances	(9,269,022)	(10,052,920)
Deposits	14,240,303	6,307,057
Other receivables	500,878	(542,730)
Sundry creditors and other liabilities	540,265	146,301
<b>NET CASH FLOWS FROM / (USED IN) OPERATING ACTIVITIES</b>	<b>2,506,809</b>	<b>(1,664,338)</b>

**(B) RECONCILIATION OF CASH**
**CASH BALANCE COMPRISES:**

Cash	215,097	196,190
Bank	4,558,126	5,657,012
<b>CLOSING CASH BALANCE</b>	<b>4,773,223</b>	<b>5,853,202</b>

**17. STATEMENT OF CASH FLOWS ...CONTINUED**

**(C) CASH FLOWS PRESENTED ON A NET BASIS**

Cash flows arising from the following activities are presented on a net basis in the statement of cash flows:

- (a) member deposits to and withdrawals from deposit accounts; and
- (b) borrowings and repayments on loans and advances.

**(D) BANK OVERDRAFT FACILITY**

The Credit Union has a bank overdraft facility available to the extent of \$400,000 (2016: \$400,000).

The facility is secured by a fixed and floating charge over the assets of the Credit Union.

**18. CONTINGENT LIABILITIES AND CREDIT COMMITMENTS**

In the normal course of business the Credit Union enters into various types of contracts that give rise to contingent or future obligations. These contracts generally relate to the financing needs of members.

**CREDIT RELATED COMMITMENTS**

Binding commitments to extend credit are agreements to lend to a member as long as there is no violation of any condition established in the contract. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements.

	2017 - \$	2016 - \$
Approved but undrawn loans and credit limits	944,170	1,155,592
Loan redraw facilities available	6,047,381	5,590,651

**OTHER EXPENSE COMMITMENTS**

Not later than 1 year	331,500	323,328
later than 1 year but not 2 years	341,445	333,028
Later than 2 years but not 5 years	895,810	1,020,890
Greater than 5 years	-	132,948
	<b>1,568,755</b>	<b>1,810,194</b>

**UNDRAWN LOAN FACILITIES**

Loan facilities available to members for overdrafts and line of credit loans are as follows:-

Total value of facilities approved	1,876,358	1,788,225
Less amount advanced	(1,130,787)	(1,159,796)
<b>NET UNDRAWN VALUE</b>	<b>745,571</b>	<b>628,429</b>

**LIQUIDITY SUPPORT SCHEME**

The Credit Union is a member of the Credit Union Financial Support Scheme Limited (CUFSS), a company limited by guarantee, established to provide financial support to member Credit Unions in the event of a liquidity or capital problem. As a member, the Credit Union is committed to maintaining 3.1% of total assets as deposits in its Austraclear account.

Under the terms of the Industry Support Contract (ISC), the maximum call for each participating Credit Union would be 3.1% of the Credit Union's total assets. This amount represents the Credit Union's irrevocable commitment under the ISC. At balance date, there were no loans issued.

**19. SUBSEQUENT EVENTS**

Since the end of the financial year, no events of a material or significant nature have occurred.

**20. AUDITORS' REMUNERATION**

	2017 - \$	2016 - \$
Amounts received or due and receivable by the auditors of Woolworths Employees' Credit Union Limited		
Audit of the financial statements of the Credit Union - Grant Thornton (Includes statutory audit, APRA audit and ASIC financial services licence audit)	50,000	48,000
Taxation Services	6,000	5,000
	<b>56,000</b>	<b>53,000</b>

**21. RELATED PARTY DISCLOSURES**

**(A) REMUNERATION OF KEY MANAGEMENT PERSONNEL**

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the Credit Union, directly or indirectly, including any director (whether executive or otherwise) of that entity. Control is the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. Key management personnel has been taken to comprise the directors and 2 members of the executive management team responsible for the day to day financial and operational management of the Credit Union.

The aggregate compensation of key management persons during the year was \$379,607 (2016: \$386,071) comprising wages, salaries, fringe benefits received, superannuation contributions, paid annual and sick leave and bonuses.

**(B) LOANS TO KEY MANAGEMENT PERSONNEL**

The aggregate value of loans to key management personnel amounted to \$245,898 (2016: \$74,101). Loans to key management personnel are approved on the same terms and conditions, which are applied to members. There are no benefits or concessional terms and conditions applicable key to management persons or their close family members. There are no loans, which are impaired in relation to key management persons.

**(C) OTHER TRANSACTIONS WITH KEY MANAGEMENT PERSONNEL**

Other transactions with related parties include deposits from key management personnel. The total value of savings and term deposits from key management personnel amounted to \$156,464 (2016: \$65,078).

**(D) THE FOLLOWING RELATED PARTY TRANSACTIONS OCCURRED DURING THE FINANCIAL YEAR:**

(i) Transactions with other related parties

There were no transactions with related parties other than those disclosed elsewhere in this note.

(ii) Transactions with the directors of Woolworths Employees' Credit Union Limited

There were no transactions with directors at concessional interest rates.

(iii) Transactions with director-related entities

There were no transactions with director related entities at concessional interest rates.

**22. OUTSOURCING ARRANGEMENTS**

The Credit Union has arrangements with other organisations to facilitate the supply of services to members.

**(a) CUSCAL Limited**

CUSCAL is an Approved Deposit Taking Institution registered under the Corporations Act 2001 and the Banking Act. The Credit Union has equity in the company. This organisation:

(i) provides the licence rights to Visa Card in Australia and settlement with other institutions for ATM, Visa card and cheque transactions, direct entry transactions, as well as the production of Visa and Redicards for use by members;

(ii) This company operates the computer network used to link Redicards and Visa cards operated through Reditellers and other approved ATM providers to the Credit Union's IT Systems.

(iii) provides treasury and money market facilities to the Credit Union.

**(b) Ultradata Australia Pty Ltd**

Provides and maintains the application software utilised by the Credit Union.

**(c) Transaction Solutions Limited**

This service provider operates the computer facility on behalf of the Credit Union in conjunction with other Credit Unions. The Credit Union has a management contract with the company to supply computer support staff and services to meet the day to day needs of the Credit Union and compliance with the relevant Prudential Standards.

## 23. SECURITISATION

The Credit Union had an arrangement with Integris Securitisation Services Pty Ltd whereby it acted as an agent to promote and complete loans on their behalf, for on sale to an investment trust. The Credit Union manages the loans portfolio on behalf of the trust, and bears no risk exposure in respect of these loans. The amount of securitised loans under management as at 30 June 2017 is \$7,486 (2016: \$14,062). The Credit Union has not funded any loans under this facility in 2016-2017.

## 24. TRANSFERS OF FINANCIAL ASSETS

The credit union has established arrangements for the transfer of loan contractual benefits of interest and repayments to support ongoing liquidity facilities. These arrangements are with:-

- The Integris securitisation trust where the Credit Union acts as agent for the trust in arranging loans on behalf of Integris, and/or can transfer the contractual rights to the trust of pre-existing loans at market value; and
- Bendigo and Adelaide Bank (Bendigo) where the Credit Union has arrangements where it can transfer the contractual rights to Bendigo of pre-existing loans at market value.

Only residential mortgage-backed securities (RMBS) that meet specified criteria, are eligible to be transferred in each of the above situations.

### **Securitised loans not on the balance sheet - Derecognised in their entirety**

The values of securitised loans which are qualifying for de-recognition arising from transfer of interest in the loans, as the conditions do not meet the criteria in the accounting standards. In each case the loans are variable interest rate loans, hence the book value of the loans transferred equates to the fair value of those loans.

The associated liabilities are equivalent to the book value of the loans reported.

### **Integris Securitisation Services Pty Ltd**

The Integris securitisation trust is an independent securitisation vehicle established by the peak Credit Union body Cuscal. The Credit Union has an arrangement with Integris Securitisation Services Pty Ltd whereby it acts as an agent to promote and complete loans on their behalf, for on sale to an investment trust. The Credit Union also manages the loans portfolio on behalf of the trust. The Credit Union bears no risk exposure in respect of these loans. The Credit Union receives a management fee to recover the costs of administration of the processing of the loan repayments and the issue of statements to the members.

The Credit Union does not have any obligations in connection with performance or impairment guarantees, or call options to repurchase the loans. Refer to the Bendigo and Adelaide Bank lending facility below.

### **Bendigo and Adelaide Bank non-securitisation lending facility**

As the Integris Securitisation program through Cuscal was discontinued in February 2014, the Credit Union as well as a number of other participating Credit Unions, as a consequence and as an alternative, entered into an APRA approved Receivables Acquisition and Servicing Agreement with the Bendigo and Adelaide Bank ( Bendigo ). This off - Balance Sheet loan funding facility is designed to cater for larger loans and/or high loan demand that on-Balance Sheet liquidity cannot readily address. Under this arrangement the Credit Union will assign mortgage secured loans to Bendigo at the book value of the loans, subject to acceptable documentation criteria with a complete absence of any securitisation vehicle and/or securitisation related matters.

The Credit Union will contract directly with Bendigo and will be responsible for ensuring the funding program is suitable for the organisation as well as its ongoing availability and administration.

The loans transferred qualify for de-recognition on the basis that the assignment transfers all the risks and rewards to Bendigo and there are no residual benefits to the Credit Union. The Credit Union receives a management fee to recover the costs of ongoing administration for processing of the loan repayments and the issue of statements to the members.

The amount of loans under management through this facility as at 30 June 2017 is \$4,038,820 (2016: \$1,024,448).

**25. FINANCIAL INSTRUMENTS****(A) NET FAIR VALUES**

The aggregate net fair values of financial assets and financial liabilities, both recognised and unrecognised, at the balance date, are as follows.

	TOTAL CARRYING AMOUNT AS PER STATEMENT OF FINANCIAL POSITION		AGGREGATE NET FAIR VALUE	
	2017 - \$	2016 - \$	2017 - \$	2016 - \$
<i>FINANCIAL ASSETS</i>				
Cash and liquid assets	4,773,223	5,853,202	4,773,223	5,853,202
Investments at amortised cost	12,121,800	7,975,188	12,121,800	7,975,188
Available for sale investments	-	117,697	-	117,697
Loans and advances	94,039,677	84,769,331	94,039,677	84,769,331
Receivables	439,822	941,201	439,822	941,201
Total financial assets	111,374,522	99,656,619	111,374,522	99,656,619
<i>FINANCIAL LIABILITIES</i>				
Deposits	93,891,719	79,651,416	93,891,719	79,651,416
Borrowings	7,008,580	10,709,999	7,008,580	10,709,999
Trade creditors and accruals	2,361,581	1,553,955	2,361,581	1,553,955
Total financial liabilities	103,261,880	91,915,370	103,261,880	91,915,370

**THE FOLLOWING METHODS AND ASSUMPTIONS ARE USED TO DETERMINE THE NET FAIR VALUES OF FINANCIAL ASSETS AND LIABILITIES***RECOGNISED FINANCIAL INSTRUMENTS*

Cash and liquid assets and due from other financial institutions: The carrying amounts approximate fair value because of their short-term to maturity or are receivable on demand.

Current securities and investments: The redemption value of term deposits at balance date approximates fair value. These investments are intended to be held until maturity.

Trade payables and due to other financial institutions: The carrying amount approximates fair value, as they are short term in nature.

Short-term borrowings: The carrying amount approximates fair value because of their short-term to maturity.

Loan and advances: The fair values of variable rate loans receivable including impaired loans are estimated at their carrying value.

Investments/securities: For financial instruments traded in organised financial markets, fair value is the current quoted market bid price for an asset or offer price for a liability, adjusted for transaction costs necessary to realise the asset or settle the liability. For investments where there is no quoted market price, fair value is estimated at lower of cost or recoverable amount.

Other financial liabilities: This includes interest payable and unrealised expenses payable for which the carrying amount is considered to be a reasonable estimate of net fair value.

All classes of financial assets and financial liabilities are held at amortised cost.

**(B) CREDIT RISK EXPOSURES**

The Credit Union's maximum exposures\* to credit risk at balance date in relation to each class of recognised financial asset is the carrying amount of those assets as indicated in the statement of financial position.

*CONCENTRATIONS OF CREDIT RISK*

The Credit Union minimises concentrations of credit risk in relation to loans receivable by undertaking transactions with a large number of members within the specified category. All members are concentrated in Australia.

Credit risk in loans receivable is managed in the following ways:

- a risk assessment process is used for all members; and
- credit insurance is obtained for high-risk members.

\*The maximum credit risk exposure does not take into account the value of any collateral or other security held, in the event other entities/parties fail to perform their obligations under the financial instruments in question.

**25. FINANCIAL INSTRUMENTS ...CONTINUED**

**(C) INTEREST RATE RISK**

The Credit Union's exposure to interest rate risks and the effective interest rates of financial assets and financial liabilities, both recognised and unrecognised at the balance date, are as follows:

FINANCIAL INSTRUMENTS	FLOATING INTEREST RATE		FIXED INTEREST RATE MATURING IN:								NON-INTEREST BEARING		TOTAL		WEIGHTED AVERAGE EFFECTIVE INTEREST RATE			
	2017	2016	0-3 MONTHS		4-12 MONTHS		OVER 1 TO 5 YEARS		OVER 5 YEARS		2017	2016	2017	2016	2017	2016		
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	%	%
<i>FINANCIAL ASSETS</i>																		
Cash and liquid assets	4,558	5,657	-	-	-	-	-	-	-	-	215	196	4,773	5,853	1.18	1.48		
Investments at amortised cost	-	-	3,978	4,974	2,102	1,001	6,042	2,000	-	-	-	-	12,122	7,975	2.55	2.91		
Unlisted shares	-	-	-	-	-	-	-	-	-	-	-	118	-	118	N/A	N/A		
Loans and advances	93,551	83,941	115	244	-	499	403	117	-	-	-	-	94,069	84,801	4.69	5.13		
Receivables	-	-	40	40	-	-	-	-	-	-	400	901	440	941	N/A	N/A		
<b>TOTAL FINANCIAL ASSETS</b>	<b>98,109</b>	<b>89,598</b>	<b>4,133</b>	<b>5,258</b>	<b>2,102</b>	<b>1,500</b>	<b>6,445</b>	<b>2,117</b>	<b>-</b>	<b>-</b>	<b>615</b>	<b>1,215</b>	<b>111,404</b>	<b>99,688</b>	<b>-</b>	<b>-</b>		
<i>FINANCIAL LIABILITIES</i>																		
Deposits	45,192	42,293	23,525	20,046	24,423	16,713	586	431	-	-	166	168	93,892	79,651	1.66	1.71		
Due to other financial institutions	-	-	7,009	10,710	-	-	-	-	-	-	-	-	7,009	10,710	2.43	2.50		
Trade creditors and accruals	-	-	-	-	-	-	-	-	-	-	2,362	1,554	2,362	1,554	N/A	N/A		
<b>TOTAL FINANCIAL LIABILITIES</b>	<b>45,192</b>	<b>42,293</b>	<b>30,534</b>	<b>30,756</b>	<b>24,423</b>	<b>16,713</b>	<b>586</b>	<b>431</b>	<b>-</b>	<b>-</b>	<b>2,528</b>	<b>1,722</b>	<b>103,263</b>	<b>91,915</b>	<b>-</b>	<b>-</b>		

**26. MATURITY PROFILE OF FINANCIAL ASSETS AND LIABILITIES**

Monetary assets and liabilities have differing maturity profiles depending on the contractual term, and in the case of loans the repayment amount and frequency. The table below shows the period in which different monetary assets and liabilities held will mature and be eligible for renegotiation or withdrawal. In the case of loans, the table shows the period over which the principal outstanding will be repaid based on the remaining period to the repayment date assuming contractual repayments are maintained, and is subject to change in the event that current repayment conditions are varied. Financial assets and liabilities are at the undiscounted values (including future interest expected to be earned or paid). Accordingly these values will not agree to the statement of financial position.

2017	BOOK VALUE	UP TO 1 MONTH	1-3 MONTHS	3-12 MONTHS	1-5 YEARS	AFTER 5 YEARS	NO MATURITY	TOTAL CASH FLOWS
	\$	\$	\$	\$	\$	\$	\$	\$
<i>FINANCIAL ASSETS</i>								
Cash	4,773,223	4,773,223	-	-	-	-	-	4,773,223
Liquid Investments	12,121,800	2,000,000	2,000,000	2,136,089	6,818,055	-	-	12,954,144
Loans & advances	94,039,677	731,397	1,529,515	6,562,782	28,458,241	111,973,521	-	149,255,456
Receivables	400,208	-	-	-	-	-	400,208	400,208
CUSCAL Shares	-	-	-	-	-	-	-	-
<b>Total financial assets</b>	<b>111,334,908</b>	<b>7,504,620</b>	<b>3,529,515</b>	<b>8,698,871</b>	<b>35,276,296</b>	<b>111,973,521</b>	<b>400,208</b>	<b>167,383,031</b>

*FINANCIAL LIABILITIES*

Due to other financial institutions	7,008,580	5,010,087	2,012,893	-	-	-	-	7,022,980
Creditors	529,043	-	-	-	-	-	529,043	529,043
Deposits from members—at call	45,358,310	45,192,090	-	-	-	-	166,220	45,358,310
Deposits from members—term	48,533,409	55,747,987	13,282,547	24,764,002	595,018	-	-	94,389,554
<b>Total financial liabilities</b>	<b>101,429,342</b>	<b>105,950,164</b>	<b>15,295,440</b>	<b>24,764,002</b>	<b>595,018</b>	<b>-</b>	<b>695,263</b>	<b>147,299,887</b>

2016	BOOK VALUE	UP TO 1 MONTH	1-3 MONTHS	3-12 MONTHS	1-5 YEARS	AFTER 5 YEARS	NO MATURITY	TOTAL CASH FLOWS
	\$	\$	\$	\$	\$	\$	\$	\$
<i>FINANCIAL ASSETS</i>								
Cash	5,853,202	5,853,202	-	-	-	-	-	5,853,202
Liquid Investments	7,975,188	3,096,795	2,000,000	-	1,133,866	2,253,015	-	8,483,676
Loans & advances	84,800,603	787,651	1,474,003	6,321,409	26,135,221	99,215,512	-	133,933,796
Receivables	901,086	-	-	-	-	-	901,086	901,086
CUSCAL Shares	117,697	-	-	-	-	-	117,697	117,697
<b>Total financial assets</b>	<b>99,647,776</b>	<b>9,737,648</b>	<b>3,474,003</b>	<b>6,321,409</b>	<b>27,269,087</b>	<b>101,468,527</b>	<b>1,018,783</b>	<b>149,289,457</b>

*FINANCIAL LIABILITIES*

Due to other financial institutions	10,709,999	9,017,796	1,712,927	-	-	-	-	10,730,723
Creditors	294,504	-	-	-	-	-	294,504	294,504
Deposits from members—at call	42,461,279	42,293,288	-	-	-	-	167,990	42,461,278
Deposits from members—term	37,190,137	10,847,610	9,480,908	16,957,560	436,796	-	-	37,722,874
<b>Total financial liabilities</b>	<b>90,655,919</b>	<b>62,158,694</b>	<b>11,193,835</b>	<b>16,957,560</b>	<b>436,796</b>	<b>-</b>	<b>462,494</b>	<b>91,209,379</b>

## 27. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICES

The Board has endorsed a policy of compliance and risk management to suit the risk profile of the Credit Union. The Credit Union's risk management focuses on the major areas of market risk, credit risk and operational risk. Authority flows from the Board of Directors to the Board Audit and Risk Committees which are integral to the management of risk.

**Board:** This is the primary governing body. It approves the level of risk which the Credit Union is exposed to and the framework for reporting and mitigating those risks.

**Board Audit Committee:** Assists the Board by providing an objective non-executive review of the effectiveness of the Credit Union's financial reporting and internal controls. The Board Audit Committee receives internal audit reports on assessment and compliance with the controls.

**Board Risk Committee:** Assists the Board by providing an objective non-executive oversight of the implementation and operation of the Credit Union's risk management framework. The Board Risk Committee also considers and confirms that the significant risks are to be assessed within the internal audit plan.

**Management:** This group is responsible for implementing risk management policies and controls and liaising with the Board Audit Committee, Board Risk Committee and Internal Audit.

**Internal Audit:** Provides internal audit reports to the Board Audit Committee and has the responsibility for reviewing the operational function, testing and assessing controls. Key risk management policies encompassed in the overall risk management framework include:-

- Market risk
- Liquidity
- Credit risk management
- Operations risk management including data risk
- Management

The Credit Union has undertaken the following strategies to minimise the risks arising from financial instruments:-

### A. MARKET RISK

The objective of the Credit Union's market risk management is to manage and control market risk exposures in order to optimise risk and return. Market risk is the risk that changes in interest rates, foreign exchange rates or other prices and volatilities will have an adverse effect on the Credit Union's financial condition or results. The Credit Union is not exposed to currency risk, and other price risk. Financial instruments held by the Credit Union are not traded. The Credit Union is exposed to interest rate risk arising from changes in market interest rates. Net interest rate gaps between assets and liabilities are maintained by offering variable interest rate products. Term deposits are the only fixed interest rate products the Credit Union offers on statement of financial position. The Credit Union manages its interest rate risk by the use of interest rate sensitivity analysis.

### B. LIQUIDITY RISK

Liquidity risk is the risk that the Credit Union may encounter difficulties raising funds to meet commitments associated with financial instruments, e.g. borrowing, repayments or member withdrawal demands. It is the policy of the board of directors that treasury maintains adequate cash reserves and committed cash facilities so as to meet member withdrawal demands when requested.

The Credit Union manages liquidity risk by:

- Continuously monitoring actual daily cash flows and longer term

forecasted cash flows.

- Monitoring maturity profiles of financial assets and liabilities.
- Maintaining adequate reserves, liquidity support facilities and reserve borrowing facilities.
- Monitoring the prudential liquidity ratio daily.

The Credit Union has a long standing arrangement with the industry liquidity support scheme with Credit Union Financial Support Services (CUFSS) which can access industry funds to provide support to the Credit Union should it be necessary at short notice. The Credit Union is required to maintain at least 9% of total adjusted liabilities as liquid assets capable of being converted to cash within 24 hours under the APRA Prudential Standards. The Credit Union policy is to apply 12% of funds as liquid assets to maintain adequate funds for meeting member withdrawal requests. The ratio is checked daily. Should the liquidity ratio fall below this level, the management and board are to address the matter and ensure that the liquid funds are obtained from new deposits and/or borrowing facilities available.

### C. CREDIT RISK

Credit risk is the risk that members, financial institutions and other counter parties will be unable to meet their obligations to the Credit Union which may result in financial losses. Credit risk arises principally from the Credit Union's loan book and investment assets.

#### (I) CREDIT RISK – LOANS

The method of managing credit risk is by way of strict adherence to the credit assessment policies before a loan is approved and close monitoring of defaults in the repayment of loans thereafter on a weekly basis. The credit policy has been endorsed by the board to ensure that loans are only made to members that are creditworthy (capable of meeting loan repayments).

The Credit Union has established policies over the:

- Credit assessment and approval of loans and facilities covering acceptable risk assessment, security requirements;
- Limits of acceptable exposure over the value to individual borrowers considered at high risk of default;
- Reassessing and review of the credit exposures on loans and facilities;
- Establishing appropriate provisions to recognise the
- Impairment of loans and facilities;
- Debt recovery procedures; and
- Review of compliance with the above policies;

A regular review of compliance is conducted as part of the internal audit scope.

#### PAST DUE AND IMPAIRED

A financial asset is past due when the counterparty has failed to make a payment when contractually due. As an example, a member enters into a lending agreement with the Credit Union that requires interest and a portion of the principle to be paid every month. On the first day of the next month, if the agreed repayment amount has not been paid, the loan is past due. Past due does not mean that a counterparty will never pay, but it can trigger

## 27. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICES CONTINUED

various actions such as renegotiation, enforcement of covenants, or legal proceedings. Once the past due exceeds 90 days the loans is regarded as impaired, unless other factors indicate the impairment should be recognised sooner.

Daily reports monitor the loan repayments to detect delays in repayments and recovery action is undertaken after 7 days. For loans where repayments are doubtful, external consultants are engaged to conduct recovery action once the loans are over 90 days in arrears. The exposures to losses arise predominantly in the personal loans and facilities not secured by registered mortgages over real estate.

If such evidence exists, the estimated recoverable amount of that asset is determined and any impairment loss, is recognised in the statement of comprehensive income.

Statement of financial position provisions are maintained at a level that management deems sufficient to absorb probable incurred losses in the Credit Union's loan portfolio from homogenous portfolios of assets and individually identified loans.

### BAD DEBTS

Amounts are written off when collection of the loan or advance is considered to be remote. All write offs are on a case by case basis, taking account of the exposure at the date of the write off.

On secured loans, the write off takes place on ultimate realisation of collateral value, or from claims on any lenders mortgage insurance.

### COLLATERAL SECURING LOANS

A sizeable portfolio of the loan book is secured on residential property in Australia. Therefore, the Credit Union is exposed to risks in the reduction the Loan to Value (LVR) cover should the property market be subject to a decline.

The risk of losses from the loans undertaken is primarily reduced by the nature and quality of the security taken.

### CONCENTRATION RISK – INDIVIDUALS

Concentration risk is a measurement of the Credit Union's exposure to an individual counterparty (or group of related parties). If prudential limits are exceeded as a proportion of the Credit Union's regulatory capital (10%), a large exposure is considered to exist. No capital is required to be held against these but APRA must be informed. APRA may impose additional capital requirements if it considers the aggregate exposure to all loans over the 10% capital benchmark, to be higher than acceptable.

Concentration exposures to counterparties are closely monitored with annual reviews being prepared for all exposures over 5% of the capital base.

The Credit Union's policy on exposures of this size is to insist on an initial Loan to Valuation ratio (LVR) up to least 80% and bi-annual reviews of compliance with this policy are conducted.

### CONCENTRATION RISK – INDUSTRY

The Credit Union has a concentration in retail lending for members who comprise employees and family of Woolworths Ltd. This concentration is considered acceptable on the basis that the Credit Union was formed to service these members, and the employment concentration is not exclusive. Should members leave Woolworths Ltd, the loans continue and other employment opportunities are available to the members to facilitate the repayment of the loans.

### (II) CREDIT RISK – LIQUID INVESTMENTS

Credit risk is the risk that the other party to a financial instrument will fail to discharge their obligation resulting in the Credit Union incurring a financial loss. This usually occurs when debtors fail to settle their obligations owing to the Credit Union.

There is a concentration of credit risk with respect to investment receivables with the placement of investments in CUSCAL. The credit policy is that investments are only made to institutions that are credit

worthy. Directors have established policies that a maximum of 30% of liquid assets can be invested with any one financial institution at a time, as long as they do not exceed 50% of the capital base as required by APRA prudential standard APS 221. However, APRA has approved a 500% of capital base limit for exposures to CUSCAL.

The risk of losses from the liquid investments undertaken is reduced by the nature and quality of the independent rating of the investment body and the limits to concentration on one financial institution.

Under the liquidity support scheme at least 3.1% of the total assets must be invested in the Credit Union's Austraclear account, to allow the scheme to have adequate resources to meet its obligations if needed.

### EXTERNAL CREDIT ASSESSMENT FOR INSTITUTION INVESTMENTS

The Credit Union uses the ratings of reputable ratings agencies to assess the credit quality of all investment exposure, where applicable, using the credit quality assessment scale in APRA Prudential Standard APS 112. The credit quality assessment scale within this standard has been complied with.

### D. OPERATIONAL RISK

Operational risk is the risk of loss to the Credit Union resulting from deficiencies in processes, personnel, technology and infrastructure, and from external factors other than credit, market and liquidity risks. Operational risks in the Credit Union relate mainly to those risk arising from a number of sources including legal compliance, business continuity, data infrastructure, outsourced services failures, fraud and employee errors.

The Credit Union's objective is to manage operational risk so as to balance the avoidance of financial losses through the implementation of controls, whilst avoiding procedures which inhibit innovation and creativity. These risks are managed through the implementation of policies and systems to monitor the likelihood of the events and minimise the impact. Systems of internal control are enhanced through:

- the segregation of duties between employee duties and functions, including approval and processing duties;
- documentation of the policies and procedures, employee job descriptions and responsibilities, to reduce the incidence of errors and inappropriate behavior;
- implementation of the whistleblowing policies to promote a compliant culture and awareness of the duty to report exceptions by staff;
- education of members to review their account statements and report exceptions to the Credit Union promptly;
- effective dispute resolution procedures to respond to member complaints;
- effective insurance arrangements to reduce the impact of losses; and
- contingency plans for dealing with the loss of functionality of systems or premises or staff.

### FRAUD

Fraud can arise from member card PINS, and internet passwords being compromised where not protected adequately by the member. It can also arise from other systems failures. The Credit Union has systems in place which are considered to be robust enough to prevent any material fraud. However, in common with

**27. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICES** CONTINUED

all retail banks, fraud is potentially a real cost to the Credit Union.

**IT SYSTEMS**

The worst case scenario would be the failure of the Credit Union’s core banking and IT network suppliers, to meet customer obligations and service requirements. The Credit Union has outsourced the IT systems management to an Independent Data Processing Centre (IDPC) which is owned by a collection of credit unions. This organisation has the experience in-house to manage any short term problems and has a contingency plan to manage any related power or systems failures. Other network suppliers are engaged on behalf of the Credit Union by the industry body CUSCAL to service the settlements with other financial institutions for direct entry, ATM & Visa cards, and BPAY etc.

A full disaster recovery plan is in place to cover medium to long-term problems which is considered to mitigate the risk to an extent such that there is no need for any further capital to be allocated.

**E. CAPITAL MANAGEMENT**

The capital levels are prescribed by APRA. Under the APRA prudential standards capital is determined in three components:

- Credit risk
- Market risk (trading Book)
- Operations risk.

The market risk component is not required as the Credit Union is not engaged in a trading book for financial instruments.

**CAPITAL RESOURCES**

**TIER 1 CAPITAL**

The vast majority of Tier 1 capital comprises of retained earnings.

**TIER 2 CAPITAL**

Tier 2 capital consists of capital instruments that combine the features of debt and equity in that they are structured as debt instruments, but exhibit some of the loss absorption and funding flexibility features of equity. There are a number of criteria that capital instruments must meet for inclusion in Tier 2 capital resources as set down by APRA.

Tier 2 capital generally comprises:

- Available for sale reserve which arises from the revaluation of financial instruments categorised as available for sale and reflects the net gains in the fair value of those assets in the year. This is included within upper Tier 2 capital.
- A subordinated loan remitted from the Credit Union’s ultimate parent. The principal amount has been amortised on a straight line basis over the last 5 years to maturity of the loan in accordance with the requirements of APRA Prudential Standard APS 111.
- A general reserve for credit losses.

<b>TIER 1 COMMON EQUITY</b>	<b>2017 - \$</b>	<b>2016 - \$</b>
Retained earnings	<b>8,442,723</b>	8,016,267
Less prescribed deductions	<b>(229,846)</b>	(330,144)
<b>NET TIER 1 COMMON EQUITY</b>	<b>8,212,877</b>	7,686,123

<b>TIER 1 ADDITIONAL EQUITY</b>	-	-
<b>NET TIER 1 CAPITAL</b>	<b>8,212,877</b>	7,686,123

**TIER 2**

Reserve for credit losses	<b>252,158</b>	232,107
Less prescribed deductions	-	-
<b>NET TIER 2 CAPITAL</b>	<b>252,158</b>	232,107
<b>TOTAL CAPITAL</b>	<b>8,465,035</b>	7,918,230

The Credit Union is required to maintain a minimum capital level of 8% as compared to the risk weighted assets at any given time. The risk weights attached to each asset are based on the weights prescribed by APRA in its Prudential Standard APS 112. The general rules apply the risk weights according to the level of underlying security.

**27. FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES ...CONTINUED**

	RISK WEIGHTING	CARRYING VALUE	RISK WEIGHTED VALUE	CARRYING VALUE	RISK WEIGHTED VALUE
		2017 - \$	2017 - \$	2016 - \$	2016 - \$
Cash	0%	215,097	-	196,190	-
Deposits in highly rated ADI's	20%	4,565,154	913,031	5,665,321	1,133,064
Negotiable certificates of deposit	20%	3,988,734	797,747	3,991,899	798,380
Bonds	20%	4,051,848	810,370	3,014,274	602,855
Bonds	50%	4,113,802	2,056,901	1,000,820	500,410
Standard loans secured against eligible residential mortgages up to 80% LVR, no mortgage insurance	35%	76,604,158	26,811,455	65,999,415	23,099,795
Standard Loans secured against eligible residential mortgages greater than 80% and less than 90% LVR, no mortgage insurance	50%	-	-	1,595,755	797,878
Standard Loans secured against eligible residential mortgages up to 90% LVR, with mortgage insurance	35%	8,112,406	2,839,342	7,354,954	2,574,234
Standard Loans secured against eligible residential mortgages greater than 90% LVR, with mortgage insurance	50%	2,469,438	1,234,719	1,734,158	867,079
Other assets	100%	7,695,522	7,695,522	9,334,789	9,334,789
<b>TOTAL</b>		<b>111,816,159</b>	<b>43,159,087</b>	<b>99,887,575</b>	<b>39,708,484</b>

The capital ratio as at the end of the financial year over the past 5 years is as follows

2017	2016	2015	2014	2013
Basel III	Basel III	Basel III	Basel II	Basel II
16.48%	16.75%	16.99%	16.55%	15.65%

The level of capital ratio can be affected by growth in assets relative to growth in reserves and by changes in the mix of assets. To manage the Credit Union's capital the Credit Union reviews the ratio monthly and monitors major movements in the asset levels. Policies have been implemented to require reporting to the board and the regulator if the capital ratio falls below 13.50%. Further a 2 year capital budget projection of the capital levels is maintained annually to address how strategic decisions or trends may impact on the capital level.

**PILLAR 2 CAPITAL ON OPERATIONAL RISK**

This capital component was introduced as from the 1 January 2008 and coincided with changes in the asset risk weightings for specified loans and liquid investments. Previously no operational charge was prescribed. The Credit Union uses the Standardised approach which is considered to be most suitable for its business given the small number of distinct transaction streams. The Operational Risk Capital Requirement is calculated by mapping the Credit Union's three year average net interest income and net non-interest income to the Credit Union's various business lines.

Based on this approach, the Credit Union's operational risk requirement is as follows:

- Operational risk capital \$6,795,646 (2016: \$6,172,731)

It is considered that the Standardised approach accurately reflects the Credit Union's operational risk

**INTERNAL CAPITAL ADEQUACY MANAGEMENT**

The Credit Union manages its internal capital levels for both current and future activities through the Audit Committee. The outputs are reviewed by the board in its capacity as the primary governing body. The capital required for any change in the Credit Union's forecasts for asset growth, or unforeseen circumstances, are assessed by the board. The finance department then updates the forecast capital resources models produced and the impact upon the overall capital position of the Credit Union is reassessed. In relation to the operational risks, the major measurements for additional capital is strategic risk, which concerns the risk to the viability of the Credit Union from unexpected adverse changes in the business environment.

**28. CORPORATE INFORMATION**

The Credit Union is a public company limited by shares, and is registered under the Corporations Act 2001.

The address of the registered office is:

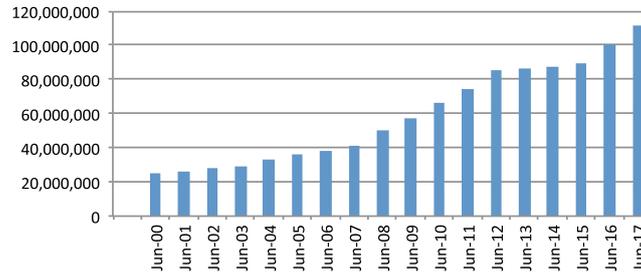
522 – 550 Wellington Road, Mulgrave VIC 3170

The address of the principal place of business is:

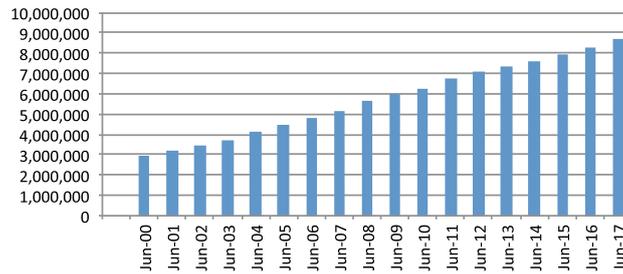
522 – 550 Wellington Road, Mulgrave VIC 3170

The nature of the operations and its principal activities are the provision of deposit taking facilities and loan facilities to the members of the Credit Union.

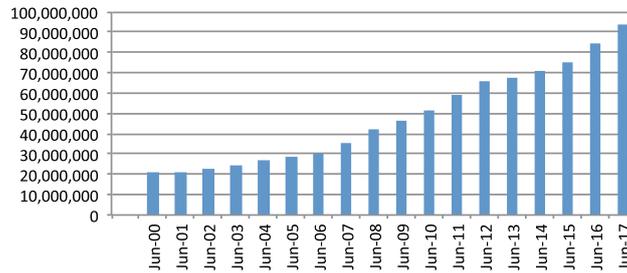
### Assets



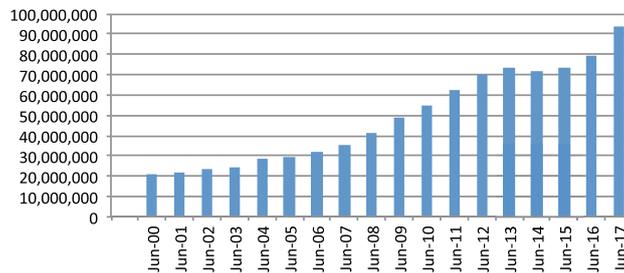
### Capital



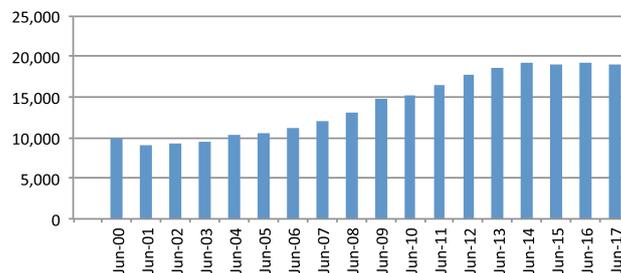
### Loans



### Deposits



### Membership



**Woolworths Employees'  
Credit Union**

522-550 Wellington Road,  
Mulgrave VIC 3170  
1 Woolworths Way,  
Bella Vista, NSW 2153  
Phone: 1300 665 553  
Website: [www.wecu.com.au](http://www.wecu.com.au)

**wecu**   
Woolworths Employees' Credit Union  
good value, good sense banking

